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This is the forty first edition of the Periodic Electronic Newsletter (PEN) for MCI Mail users assigned to Oppenheimer Software (MCI Mail agency NY4). You may respond to the PEN by typing ANSWER at the COMMAND; line that appears after you read this. This mailbox (218-0241) is toll free - you may write to it as often as you wish, at no charge! (Please note that you may order a toll free mail box - contact Oppenheimer Software for more information.)

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>>>>>>>>>>>>>>>
EDITORS NOTE I
>>>>>>>>>>>>>>>
After all these years, you'd think that the production of the PEN newsletter would be an error free process. Unfortunately, the previous issue was a special edition - PEN #40 - and we had problems with the distribution lists.

As a result, a few users never got the PEN #40. That issue of the PEN covered several important topics, including the new replacement for Lotus Express (MCI Mail Express), a new Windows based communication package (The Wire), and a new product for connecting your AS400 mini computer to MCI Mail.

If you were expecting PEN #40 and did not receive it, or if you are a new subscriber and would like a copy, please send a toll free message to MCI Mailbox 234-9875 and we'll get one out to you immediately.

>>>>>>>>>>>>>>>
EDITORS NOTE II
>>>>>>>>>>>>>>>

As noted in the PEN #41 advisory notice, we had planned to include an article discussing the availability of Dun & Bradstreet reports via MCI Mail.

However, a new, exciting service is available on MCI Mail - a gateway to SkyTel SkyWord pagers. Due to space constraints, we are moving the D&B; article to the next issue of the PEN newsletter. We apologize if this causes any inconvenience for you.

>>>>>>>>>>>>>>>>>>>>
NEED ANOTHER MAILBOX?
>>>>>>>>>>>>>>>>>>>>
The NEWUSER script has been used by hundreds of people to set their friends, associates and clients up on MCI Mail, add new mailboxes to existing accounts, or to request information on behalf of a colleague.

We are delighted to inform you that the NEWUSER script has been completely revised. The revisions are now allowing us to set mailboxes up quicker than ever, and to get the needed account information back to the new user within hours!

If you have a friend across town, or in another country who wants to benefit from electronic mail, or if you know of someone who tediously sends faxes out from a fax machine and is looking for a better way, or someone who sends letters and memos by overnight courier and would like to save some money, you can help them by introducing them to MCI Mail.

To use this feature, at the Command; prompt, type:

CREATE USING NEWUSER {ENTER}

Answer all questions, and follow the instructions at the end of the SCRIPT. You will be notified when the new mailbox/account is active.

Note. . . If you access MCI Mail via Lotus Express, or a LAN gateway, you may send the name, address and phone and fax number of the referral to mailbox 218-0241. We will contact them immediately and arrange for the account or mailbox.

>>>>>>>>>>>>>>>>>>>>>>>>>
'TIMES THEY ARE A CHANGING
>>>>>>>>>>>>>>>>>>>>>>>>>
Last week, we changed from Standard Time to Daylight Savings Time. If you want to change your time zone setting on MCI Mail, follow this dialogue:

Command; ACCOUNT {ENTER}

Do you wish to see your current ACCOUNT settings? NO {ENTER}
ACCOUNT setting you wish to change: TIME {ENTER}
Please enter your time zone: EDT {ENTER}
^---(or your local time zone)
ACCOUNT setting you wish to change: {ENTER}
Are settings PERManent or TEMPorary: PERM {ENTER}
New ACCOUNT settings are now in effect.

Command;

If you are a Lotus Express user, don't forget to change your time zone there too. Bring up the Communications Manager {ALT}{SHIFT}X, scroll the cursor to the bottom of the screen and change it to EDT (or your local time zone) by using the <- or -> keys.

If you are now using MCI Mail Express, press {ALT}O for the options menu, then press {CTRL}X followed by {ALT}M to select mailbox, and F for default. Scroll the cursor down to the Time Zone field and press {F2} to bring up the selection of time zones. Of course you can also use your mouse and the pull down menus for making the needed selections.

It may also help to adjust the time in your computer. See your computer manuals for more information.

>>>>>>>>>>>>>>>>>>
WHITE HOUSE ACCESS
>>>>>>>>>>>>>>>>>>
On the twentieth of January, President Clinton was sworn in as the new president of the United States. As expected, new policies and initiatives swept into Washington DC along with the new administration.

The shining mark of a democracy is that you are not only free to like or dislike the President or his policies, you are encouraged to make your feelings known to the President.

Towards that end, MCI Mail introduces two new services for your use.

E-MAIL ACCESS TO THE WHITE HOUSE

You may now send a message to President Clinton directly via MCI Mail by sending to the MCI Mail account: WHITE HOUSE.

Please be sure to include your full name and address in the message if you would like to receive a reply. At this time, replies from the White House will be sent via the U.S. Postal Service. Standard e-mail rates apply to the messages you send to the White House.

BULLETIN BOARDS DESCRIBING ACTIONS TAKING PLACE AT THE WHITE HOUSE

You can also have up-to-date information on economic, social and foreign policy issues, in addition to press releases, speeches and schedules, as issued by the White House.

By typing VIEW WHITE HOUSE at the Command; prompt, you can select from several bulletin boards, each covering a different area of interest. The available boards are:

WHITE HOUSE ECONOMIC - Releases related to the economy such as budget news, technology policy review, etc.

WHITE HOUSE FOREIGN - Releases related to foreign policy such as statements on Bosnian airdrop, Haitian refugee status, etc.

WHITE HOUSE NEWS - White House Communications office releases such as press conference transcripts, remarks made by President Clinton during photo opportunities, etc.

WHITE HOUSE SOCIAL - Releases related to social issues such as welfare reform, abortion, National Service program, etc.

WHITE HOUSE SPEECHES - All speeches made by President Clinton and important speeches made by other Administration officials.

You may select a specific board by typing VIEW WHITE HOUSE where NAME is the actual name of the board, i.e. VIEW WHITE HOUSE ECONOMIC.

After you have selected a specific board, type SCAN at the View Command prompt. A listing of all items currently posted on that board will appear, preceded by an item number.

To read a particular item, type READ n where n is the item number. Use the command PRINT instead of READ if you want to view the document without page breaks. For example,

VIEW COMMAND; READ 1,3,7-10

To exit the bulletin boards, type LEAVE.

As with any of the MCI Mail bulletin boards you can SCAN based on a subject and before or after a certain date by using the following command syntax:

View Command: SCAN SUBJECT HEALTH
or
View Command: SCAN AFTER 3/7

Access to the bulletin boards is billed at the rate of $.30/minute.

>>>>>>>>>>>>>>>>>>>>>>>>
MCI MAIL TO ALPHA PAGERS
>>>>>>>>>>>>>>>>>>>>>>>>
The Road Warrior has a tough assignment upon returning to the office after several weeks of traveling. Though the warrior's desk is deceptively uncluttered, don't be tricked into thinking there aren't stacks of memos to go through. The clutter is there, it's just hiding in a different spot - the computer.

You may not be a Road Warrior, but your e-mail messages probably pile up while you're away. Do you sometimes have 50 messages waiting for you after only a day or two out of the office? Does it take you two days to muddle through it? Is it getting harder and harder to manage your messages? MCI Mail and SkyTel have an answer for you!

With 25.9 million users and more than 3 billion messages sent per year, e-mail has become a primary communications tool, cutting down on the towers of paper in offices worldwide. The burden of going through these endless messages has finally become easier.

To help you manage your e-mail, SkyTel's interconnect to MCI Mail allows a you to send a 240 character message to a SkyTel alpha-numeric pager anywhere within SkyTel's coverage area (selected cities and towns in the United States, Canada, Mexico and Singapore).

The recipient of these messages can read and store up to 20 of them for

future reference. SkyTels SkyWord pager gives you the information you need in minutes so you can immediately react to hot situations, saving you both time and money.

To send the message, you either have to know the intended recipient's pager pin number or his/her ONR.

If they do not have, or have not told you their ONR ID, you can use the below addressing format:

To: John Doe
EMS: SkyMail
MBX: S=1234567 <--- This is the pagers PIN number

If an ONR name is available, that can be used instead. For example:
To: SKYJOHNDOE

How might you use this service?

Do you check your mailbox infrequently? You can instruct MCI Mail to AutoForward incoming e-mail messages to your SkyTel pager - thereby letting it act as an "alarm" that you have a message waiting to be read.

If you are traveling without your computer, your secretary or associate can monitor your incoming e-mail, and notify you of messages requiring immediate attention.

If you are in critical need of information while in a meeting, your office can send you a 240 character answer as soon as it is available.

How much does it cost to send e-mail messages to the SkyTel pager?

Its the same price as standard e-mail - there is no extra charge.

Can I send messages to all SkyTel subscribers?

You can only send messages to SkyTel subscribers who have set up their SkyTel account to accept e-mail messages. Existing SkyTel subscribers can call SkyTels customer support number to enable e-mail access.

Information about SkyTel pagers is available by sending a message to MCI Mailbox 562-3895.

>>
FREE REGISTRATION FOR PC EXPO VIA MCI MAIL
>>
PC EXPO, scheduled for June 29 through July 1, 1993 at the Jacob K. Javits Convention Center in New York City is the premier international computer show for corporate volume buyers and trade resellers. With more than 800 exhibitors and a show floor spanning three levels of the Javits Center, PC EXPO will encompass the latest computer hardware and software products, including a special Windows/PM pavilion, showcasing graphical user interface (GUI) applications as well as other products, such as portable and pen-based computing, multimedia and connectivity.

PC EXPO will also offer eight in-depth tutorials covering the most current computer hardware, software, and management trends on June 28. PC EXPO in New York has been designated a Foreign Buyer Event by the U.S. Department of commerce and will be actively promoted by 225 U.S. Embassies around the world.

You may register on MCI Mail to receive a complimentary exhibits-only pass.

Log into your MCI Mail account interactively. At the Command; prompt, type:

CREATE USING PC EXPO NY93

Fill in the information requested by the script. Your registration information will automatically be sent to PC EXPO.

>>>>>>>>>>>>>>>>>>>>>
FAX DISPATCH EXPANDS I
>>>>>>>>>>>>>>>>>>>>>
When MCI Mail Fax Dispatch was introduced in October of 1988, over 66 destination countries were available.

Since that time, the world has changed, and MCI Mail has changed with it. Now, you can send faxes to the former Soviet Union republics, Antarctica, and a number of other locations not previously available. Please let us know if you would like a complete listing of *all* Fax Dispatch locations and codes, or all Fax Broadcast locations.

New Fax Dispatch Locations
==========

Ctry Time Country	1st Half Code	Add'l Half Code	Page	Page
Afghanistan	93	C	5.87	2.94
Antarctica (Casey, Davis, Mawson, Macquarie Island)	672	P	5.03	2.52
Antarctica (Scott Base)	642	P	5.03	2.52
Burundi	257	A	3.87	1.94
Cambodia	855	M	3.58	1.79
Chad	235	A	3.97	1.99
Christmas Island	672	P	5.03	2.52
Cocos Island	672	P	5.03	2.52
Kazakhstan	7	H	2.24	1.23
Moldavia	7	H	2.24	1.23
Georgia	7	H	2.24	1.23
Estonia	7	H	2.24	1.23
Latvia	7	H	2.24	1.23
Lithuania	7	H	2.24	1.23
Russia	7	H	2.24	1.23
Armenia	7	H	2.24	1.23
Belarus	7	H	2.24	1.23

Kyrgystan	7	H	2.24	1.23
Uzbekistan	7	H	2.24	1.23
Tadjikstan	7	H	2.24	1.23
Turkmenistan	7	H	2.24	1.23
Ukraine	7	H	2.24	1.23
Azerbaijani	7	H	2.24	1.23
Costa Rica	506	N	2.18	1.09
Equatorial Guinea	240	A	3.77	1.89
Falkland Island	500	F	3.45	1.74
Madagascar	261	A	3.97	1.99
Mongolia	976	N	5.03	2.52
Niue Island	683	P	4.94	2.47
Norfolk Island	672	P	5.03	2.52
Palau	680	P	3.45	1.73
Tuvalu	688	P	5.03	2.52
Vanuatu	678	J	4.94	2.47
Wallis & Futuna	681	J	5.03	2.52

>>>>>>>>>>>>>>>>>>>>>>>
FAX DISPATCH EXPANDS II
>>>>>>>>>>>>>>>>>>>>>>>
Since its introduction, Fax Dispatch has offered an ever increasing list of features including:

Letterhead and signature graphics
Alternate delivery
Landscape formatting
Compressed fonts

Now, Fax Dispatch offers an expanded character set. The newly available characters are often referred to as the upper characters of the IBM US PC font set - those which have the ASCII value of 127 through 254. If you are using MS DOS, you can find these characters in your DOS manual - usually listed in the appendix under "Code-Page Tables". These tables list the characters, and their ASCII value next to them.

This enhancement has been introduced to meet yout needs for faxing math symbols, characters with diacritical marks (foreign characters), foreign currency symbols, greek characters for formulas (pi, epsilon, etc.) and lines and cross pieces used for designing forms.

Because these characters do not appear on your keyboard, they are entered by their ASCII value - typically from the number pad on your keyboard while holding down the {ALT} key. For example, if you want to send the letter "n" with the tilde above it, you press {ALT} while entering the number 164. When you release the {ALT} key, the character appears.

If you are using programs like Lotus Express or MCI Mail Express, this function is immediately available to you. If however you are using an interactive communications program (Procomm, Crosstalk, etc.), you must first change your Character setting on MCI Mail from 7 to 8. To do this, follow the below dialogue:

```
Command; ACCOUNT                              <---Type Account
Do you wish to see your current ACCOUNT settings?
Yes or No: NO                                 <---Answer No
```

```
ACCOUNT setting you wish to change: CHAR     <----Type Char
Either 7 or 8: 8                             <----Type 8
CHARacters:     8-Bit
ACCOUNT setting you wish to change:          <----Press {ENTER}
Are settings PERManent or TEMPorary: PERM    <----Type PERM
```

>>>>>>>>>>>>>>>>>>>>>>>>
EXPANDED CUSTOMER SUPPORT
>>>>>>>>>>>>>>>>>>>>>>>>
The MCI Mail Customer Support Center is now staffed seven days a week, twenty-four hours a day to assist you.

The MCI Mail Customer Support Center can be reached by telephone from locations inside and outside the United States. Customers located in the U.S.A. may contact MCI Mail Customer Support via electronic mail, by sending a toll-free message to the mailbox "MCI HELP / MCI ID: 267-1163"

Customers located outside the U.S.A. may contact MCI Mail Customer Support, via electronic mail, by sending a toll-free message to the mailbox "INTERNATIONAL SUPPORT / MCI ID: 339-3527". This mailbox is staffed by individuals trained to deal with issues common to users located outside the U.S.A.

The support mailboxes are checked on a regular basis. Replies are sent within 24 hours.

Customers outside the US may report troubles to Customer Support by calling these toll-free numbers. Customer Support handles trouble reporting only in English at this time.

Australia	0014 800 128 873	Italy	1678 70409
Bahamas	1 800 964 8218	Japan	0031 12 3111
Barbados	1 800 534 2033	Korea	008 14 800 0082
Belgium	078 11 2164	Malaysia	800 0124
Bermuda	1 800 9648218	Netherlands	06 022 7648
Brazil	000814 5501836	Neth. Antilles	001 800 964 8218
Canada	1 800 444 6245	New Zealand	0800 446955
Chile	00 020 2901	Norway	050 12957
Colombia	980 1 51424	Portugal	0501 8 12 070
Costa Rica	001800 964 8218	Puerto Rico	800 444 6245
Cyprus	080 9 964 8218	Singapore	800 1799
Denmark	8001 8871	Spain	900 9 4 1444
Dom. Rep.	1 800 751 6069	Sweden	020 79 2681
Finland	9 800 1 59223	Switzerland	155 0827
France	05 90 0791	Taiwan	0080 13 8153
Germany	0130 8 15485	Thailand	001 800120660064
Greece	00800 12 2480	Trinidad	1 800 964 8218
Hong Kong	800 5585	United Kingdom	0800 89 9442
Indonesia	00 800 011 0124	United States	1 800 444 6245
Ireland	1 800 55 7149	Virgin Islands	1 800 444 6245
Israel	177 150 1423		

Note: If there is no toll-free (FREEPHONE) telephone number listed for your location, or if your location is not listed, you should place a direct dial call to the MCI Mail Customer Service center in the United States at +1 202 833 8484. Please be aware that phone charges will apply for this call.

>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>
STAYING IN TOUCH...SHIP TO SHORE
>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>
If you need to communicate with ships at sea, then this announcement will be of interest to you. MCI Mail now offers a telex interconnect service via IDB land earth stations for ship/shore Inmarsat satellite telex service (Standard "A" only; Standard "C" calls will continue to be routed via COMSAT).

To select IDB, simply input the normal Inmarsat ocean access code (706), followed by a zero and the ship's telex number (e.g., 70601234567). The zero will steer the call through MCI to IDB.

The IDB routed calls cost $5.00 per minute. This is $.15 per minute less than the COMSAT Inmarsat rate. This service is currently available to the Atlantic and Pacific Ocean regions, and will soon be made available to the Indian Ocean region as well. MCI's Ocean Hunt feature which searches all four regions assures easy access to your desired destination. For more information, please send a toll free message to MCI MD:234-9875.

>>>>>>>>>>>
POWER USER
>>>>>>>>>>
MCI Mail letterhead graphics only appear on the first page of a fax or hardcopy message. That does not mean that your second, and subsequent pages can not have your company name or logo on them!

All that you need to do is to register your logo or company name as a *signature* graphic on MCI Mail using the graphics registration form attached to the prices and services guide. Once completed, you name make the "mini-logo" graphic appear on the top left corner of pages 2-n.

To do this, start each page (other than the first page) with
/SIGNED/
in the top left corner.

When sent to the fax or hardcopy service, the /SIGNED/ will be replaced by the logo graphic that you registered. Of course you will not be able to have your "real" signature graphic appear on these documents when using a your "mini-logo" graphic.

If you need additional graphics registration forms, please send a message to MCI Mailbox 234-9875.

>>>>>>>>>>>>>>
TILL NEXT TIME
>>>>>>>>>>>>>>
Gary.......
MCI Mail Agency NY4
MCI ID# 218-0241
Fax: 212-787-2416
Telex: 6502180241
Tel No. 212-724-9785

Gary Oppenheimer	Sales Office	212-724-9785	MCI ID:218-0241
Carol Hayes	Customer Support	301-695-5378	MCI ID:234-9875
MCI Mail NY4	Fax Number	212-787-2416	